

Escalation Matrix HP e-District

Helpdesk Support : [18001808076](tel:18001808076)

Helpdeske-Mail_id: helpdesk.edistrict.itl@gmail.com

Level	Role	Name	e-Mail	Office Location
Level 1	e-District Managers	Mr. Anuj Kumar	edm.bilaspur@gmail.com	Deputy Commissioner Office, Bilaspur, (H.P.)
		Mr. Manjeet	edmchamba@gmail.com	Deputy Commissioner Office, Chamba, (H.P.)
		Mr. Ajay Datyal	edmhmr@gmail.com	Deputy Commissioner Office, Hamirpur, (H.P.)
		Mr. Rohit Kumar	edmkang@hotmail.com	Deputy Commissioner Office, Kangra, (H.P.)
		Mr. Naresh Kumar	edmkullu@gmail.com	Deputy Commissioner Office, Kullu, (H.P.)
		Mr. Jyoti Prakesh	edm-man-hp@gov.in	Deputy Commissioner Office, Mandi, (H.P.)
		Mr. Akhil Kumar	edmngshimla@gmail.com	Deputy Commissioner Office, Shimla, (H.P.)
		Ms. Nisha Singla	edmsolan@gmail.com	Deputy Commissioner Office, Solan, (H.P.)
		Mr. Sahil Sharma	edmuna95@gmail.com	Deputy Commissioner Office, Una, (H.P.)
		Ms. Shikha Sharma	edm-sir-hp@gov.in	Deputy Commissioner Office, Sirmaur, (H.P.)
Level 2	On-Site Manager (SI)	Mr. Jitendra Kumar	jitendra.kumar@terracistech.com	Department of Information Technology, Shimla, (H.P.)
Level 3	Deputy Manager -IT	Mr. Chandan Parmar	chandan.parmar@hp.nic.in	Department of Information Technology, Shimla, (H.P.)